



# How do I expand or upgrade my network without burdening the entire business?

BellSouth® Equipment Move, Add and Change Services help you optimize your network.

## At a Glance

- Changes to data networks require fully skilled personnel
- Move, add and change (MAC) activity can be disruptive to daily operations
- BellSouth technicians are experts at moves, adds and changes of all size and duration
- Service to accommodate network growth or location movement

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08/02 BB1233

Many times even minor moves, adds and changes can cause burdens on an already busy network staff. Many data networking customers find themselves faced with the need to make changes to their data network without the appropriate IT resources available. Having skilled BellSouth field technicians ready to assume the task of modifications to your data network can free your staff to perform duties more valuable to your organization. BellSouth can provide these services through a move, add and change (MAC) order for one or more designated sites. Field technicians, fully equipped and trained with the latest test equipment, can be an extension of your staff whenever and wherever your network needs are.

BellSouth technicians will arrive at each identified site in accordance with the mutually agreed upon schedule, perform the MAC activity and test the equipment accordingly. If MAC complexity requires planning and management, BellSouth data networking offers professional project management to ensure successful execution of any complex MAC.

## BellSouth Equipment Move, Add and Change Services

- Locate, de-install and move equipment to the new installation location if the service is an equipment move
- Unpack equipment and accessories necessary for the MAC service
- Mount, install or place the equipment on a desktop, in a rack or on the wall



- Connect equipment power and network cables
- Connect the equipment to the network and customer-provided LAN and WAN connections
- Input basic configuration change if necessary
- Test basic equipment operation to verify equipment power up, connectivity and operational status
- Perform remote diagnostics, validation of network serial link status and insertion of customer IP address and password

## BellSouth Expertise, Flexibility

Don't let the demands of your expanding network slow down the entire business. Put the expertise of BellSouth networking technicians to work for your company when you need them. You can be sure any move, add or change to your network will be managed smoothly and effectively, with as little disruption to your business routine as possible.

For more information regarding BellSouth® Equipment Move, Add and Change Services, please contact your BellSouth account representative, or visit us online at [www.bellsouth.com/business](http://www.bellsouth.com/business)