



# How do I manage complex networking engagements?

BellSouth® Project Management Service offers hassle-free network improvements.

## At a Glance

- Design
- Development
- Procurement
- Installation
- Contract management

## On Time and on Budget

BellSouth Project Management helps you manage your networking growth transition easily and save your organization both delays and dollars.

BellSouth has developed a unique understanding of the challenges faced by customers attempting to create, upgrade, enhance or change a data network. Today's business environment demands new implementations, enhancements or changes to data networks be made without adding dedicated personnel. The BellSouth deployment experience has shown, however, that professional project management is often the determining factor in the ultimate success of data networking projects.

## Project Management Office

The BellSouth Project Management Office (PMO) has assembled the finest project managers available in the industry today. Our management team listens to your company's needs and provides comprehensive solutions, from reviewing custom hardware configurations to managing the deployment of complete network installations.

BellSouth Project Management has been developed to get the job done right the first time. Project Management delivers successful projects by providing our customers with the following:

- **Design Review/Plan Development** – Coordinates the review of your data network solution design and develops a detailed plan supporting the project implementation.
- **Duty Assignment/Project Scheduling/Coordination** – Conducts regular status reviews in an effort to improve communications with our customers, ensure that all parties meet their timelines and resolve any problems before they become roadblocks.

- **Procurement of Equipment** – Monitors the order process and ensures the delivery of the suppliers' services and products are consistent with the project needs.
- **Staging and Configuration/Installation and Turn up** – Monitors the staging and configuration process and ensures the proper configuration and delivery of the equipment at the customer site within the project schedule.
- **Subcontractor Management/Primary Service Provider** – The Project Manager determines Primary Service Provider (PSP) involvement in the project activities and is responsible for managing the PSP performance within the project through contract closeout.
- **Contract Management/Risk Management** – Ensures the contract is clearly written and effectively administered and determines mitigation strategies to reduce the effect of unplanned outcomes.
- **Quality Management/Project Close Out** – Monitors the project implementation to ensure conformance with the customers specifications and ensures customer acceptance. The Project Manager will ensure the completed project meets the customer requirements, verify customer acceptance and close out the contract with the customer.

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### Customer Communications

BellSouth Project Managers involve our customers and make them part of the project management team with a highly structured communications process. The various levels of customer interaction include:

- **Customer Kick-Off Meeting** – Introduces the project team and sets the project in motion.
- **Project Manager Meetings** – Topics include project status, issues, changes and project deliverables.
- **Functional Interaction** – Delineates BellSouth responsibilities and customer responsibilities.
- **Management Meetings** – High-level meetings scheduled in advance to address significant issues.
- **Reports and Documentation** – Periodic reports such as status reports, test reports, networking reports, technical reports and product documentations.

### True Turnkey Operations

In today's networking environment, utilizing BellSouth Project Management allows businesses to concentrate their resources on their core business objectives. BellSouth has a breadth of knowledge unsurpassed in network installation, regardless of its complexity.

The BellSouth Project Management team brings to your organization a wealth of experience, an unsurpassed level of excellence and a foundation of integrity. Our goal, as always, is complete customer success and ongoing satisfaction.

**For more information regarding BellSouth® Project Management Service, please contact your BellSouth account representative, or visit us online at [www.bellsouth.com/business](http://www.bellsouth.com/business)**

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